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Bib Data Sheet

CONFIRMATION NO. 8975

SERIAL NUMBER 10/051,733	FILING DATE 01/15/2002 RULE	CLASS 379	GROUP ART UNIT 2645	ATTORNEY DOCKET NO. 003924.P001DC	
APPLICANTS Prem Uppaluru, Cupertino, CA; Mukesh Sundaram, San Jose, CA; <i>Yes AA</i>					
** CONTINUING DATA ***** THIS APPLICATION IS A CON OF 09/433,640 11/03/1999 WHICH IS A DIV OF 09/249,395 02/12/1999 PAT 6,011,844 WHICH CLAIMS BENEFIT OF 60/090,091 06/19/1998 <i>None AA</i>					
** FOREIGN APPLICATIONS *****					
IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 02/06/2002					
Foreign Priority claimed <input type="checkbox"/> yes <input checked="" type="checkbox"/> no 35 USC 119 (a-d) conditions met <input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after Allowance Verified and Acknowledged <i>Allan Hoosain AA</i> Examiner's Signature Initials		STATE OR COUNTRY CA	SHEETS DRAWING 7	TOTAL CLAIMS 20	INDEPENDENT CLAIMS 2
ADDRESS Tarek N. Fahmi BLAKELY, SOKOLOFF, TAYLOR & ZAFMAN LLP Seventh Floor 12400 Wilshire Boulevard Los Angeles ,CA 90025-1026					
TITLE Point-of-presence call center management system					
FILING FEE RECEIVED 740	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit		